



NEW APPLICATION



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ORIGINAL

1550 W. Deer Valley Road
Phoenix, Arizona 85027

AZ CORP COMMISSION
DOCKET CONTROL

2013 JUL 12 AM 9 09

July 12, 2013

Hand Delivered
Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Arizona Corporation Commission
DOCKETED

JUL 12 2013

DOCKETED BY *nk*

Re: Cox Arizona Telcom, L.L.C. ("Cox") Tariff Revisions
Docket Number T-03471A

T-03471A-13-0245

To Whom It May Concern:

Pursuant to A.R.S. §§ 40-365, 40-367 and A.C.C. R14-2-1109, Cox hereby files for an original and thirteen copies of revised pages to its Local Exchange and Toll Service tariff, which was approved by the Arizona Corporation Commission ("Commission") on July 2, 1997 in Decision Number 60285.

Revisions to the Cox Local Exchange and Toll Service tariff are as follows:

Revised Pages	Description of Change
2 & 5	Revise Check Sheets.
18	Changes in Business to Residential Telephone Number Transfer Policy.
18.1	New Original Sheet containing material moved from Page 18.
105 & 105.01	Changes to Lifeline Assistance Program

Cox respectfully requests that these revisions become effective on August 12, 2013.

If you have any questions or comments, please do not hesitate to contact me.

Sincerely,

Mark DiNunzio
Director, AZ Regulatory Affairs
(623) 328-3252

Attachment
cc: Paul Cain



In harmony with the Cox Conserves eco-friendly program, we are proud to print on Forest Stewardship Council-certified paper.

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
Title Page	3 RD Revised	16	2 ND Revised
2*	89TH Revised	17	Original
3	30 TH Revised	18*	3RD Revised
4	47 TH Revised	18.1*	Original
5*	57TH Revised	19	1 ST Revised
6	3 RD Revised	20	1 ST Revised
7	4 TH Revised	21	1 ST Revised
8	Original	22	Original
9	Original	23	Original
10	1 ST Revised	24	Original
11	2 ND Revised	25	2 ND Revised
12	1 ST Revised	25.1	Original
13	Original	26	1 ST Revised
14	4 TH Revised	27	2 ND Revised
15	3 RD Revised	28	Original
		29	4 TH Revised
		29.1	1 ST Revised
		30	3 RD Revised

(*) Denotes new or revised page.

Issue Date: July 12, 2013

Effective Date: August 12, 2013

Issued By: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, GA 30319

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
91	11 th Revised	92.19	2 ND Revised	121	1 ST Revised
92	10 TH Revised	92.20	2 ND Revised	122	1 ST Revised
92.0.1	4 TH Revised	92.21	2 ND Revised	122.1	Original
92.0.2	3 RD Revised	92.22	3 RD Revised	122.2	Original
92.0.2.1	1 ST Revised	92.23	2 ND Revised	122.3	Original
92.0.2.2	1 ST Revised	93	4 TH Revised	122.4	Original
92.0.3	6 TH Revised	94	2 ND Revised	122.5	Original
92.0.4	4 TH Revised	95	4 TH Revised	122.6	Original
92.0.5	4 TH Revised	96	1 ST Revised	123	Original
92.0.6	5 TH Revised	97	2 ND Revised	124	Original
92.0.7	2 ND Revised	98	2 ND Revised	125	Original
92.0.8	2 ND Revised	99	7 TH Revised	126	Original
92.0.9	2 ND Revised	100	Original	127	Original
92.0.9.1	1 ST Revised	101	1 ST Revised	128	Original
92.0.9.2	1 ST Revised	102	3 RD Revised	129	Original
92.0.10	1 ST Revised	102.0.1	4 TH Revised	130	Original
92.0.11	3 RD Revised	102.1	3 RD Revised	131	Original
92.0.12	3 RD Revised	102.2	Original	132	Original
92.1	2 ND Revised	103	2 ND Revised	133	Original
92.2	2 ND Revised	104	2 ND Revised	134	Original
92.3	2 ND Revised	105*	2 ND Revised	135	Original
92.4	2 ND Revised	105.01*	Original	136	Original
92.5	2 ND Revised	105.1	1 ST Revised	137	Original
92.6	2 ND Revised	106	3 RD Revised	138	1 ST Revised
92.7	2 ND Revised	107	4 TH Revised	139	Original
92.8	4 TH Revised	107.1	Original	140	Original
92.9	7 TH Revised	108	Original	141	Original
92.10	4 TH Revised	109	1 ST Revised	142	Original
92.11	4 TH Revised	110	Original	143	Original
92.12	5 TH Revised	111	4 TH Revised	144	Original
92.12.1	2 ND Revised	112	4 TH Revised	145	Original
92.13	2 ND Revised	113	3 RD Revised	146	Original
92.14	2 ND Revised	114	4 TH Revised	147	Original
92.15	2 ND Revised	115	3 RD Revised	148	Original
92.16	3 RD Revised	116	3 RD Revised	149	Original
92.17	3 RD Revised	117	4 TH Revised	150	Original
92.18	2 ND Revised	118	1 ST Revised	151	Original
		119	2 ND Revised	152	Original
		120	4 TH Revised	153	Original
				154	Original
				155	Original

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.3 Terms and Conditions, cont'd.

6. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
7. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. Customers should not use, publish or advertise reserved numbers until service has been activated. Customer is solely responsible for any expense or loss resulting from Customer's use, publication or dissemination of these numbers. The Customer has no property right in the telephone number associated with Cox telephone service; however, if Customer ports telephone numbers from another carrier to Cox, subject to federal or state law, or telephony industry guidelines, Cox will use such numbers with Customer's telephone service. After activation, Cox reserves the right to change telephone numbers subject to federal or state law, or telephony industry guidelines. **Business Customers, who have fulfilled contract obligations and wish to transfer service type from Business to Residential, will be allowed to keep existing telephone number(s) and receive residential rates. Business Customers, who have not fulfilled contract obligations and switch service types from Business to Residential, will be issued new telephone number(s) when the service is transferred to a Residential Service type. Additionally, call intercept will not be deployed to inform the caller of the new Residential Service number.**
8. The Customer agrees to operate any Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to Company-provided equipment pursuant to section 2.1.3.9 below.
9. The Customer agrees to return to the Company all Company-provided termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

(N/D)

(D)

(N)

(M)

(M)

(M) Material moved to new Page 18.1.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.3 Terms and Conditions, cont'd.

10. To the extent that either the Company or any other Telephone Company exercises control over available cable pairs, conduit, duct, space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the company makes similar facilities under its control available to its customers. (M)
- (M)

(M) Material formerly found on Page 18.

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LOCAL EXCHANGE SERVICE

SECTION 6 - Residential Assistance Offerings

6.2 Lifeline Assistance

Lifeline Assistance Plan (Lifeline) assists low-income household/applicant by reducing their monthly costs for one telephone line per household at the principle place of residence. The applicant must satisfy certain income tests established by the appropriate state agency.

(D)
(D)
(D)

6.2.1 Eligibility Requirements

1. Applicant must participate in one of the following programs: (T)
 - Medicaid
 - **Supplemental Nutrition Assistance Program** (Food Stamps or SNAP) (T)
 - Supplemental Social Security **Income** (SSI) (T)
 - Federal Public Housing Assistance (**Section 8**) (T)
 - Low Income Home Energy Assistance Program (LIHEAP)
 - **Temporary Assistance for Needy Families (TANF), or** (N)
 - **National School Lunch Program's Free Lunch Program** (N)
2. In addition, applicants not participating in the programs listed above may still be eligible for Lifeline services if they are able to certify and furnish proof that their total gross annual income does not exceed 135% of the Federal Poverty Guidelines (FPG). (N)
(N)
(N)
(N)
3. Applicant must request assistance by completing a Company provided form. (T)
4. Proof of income, or proof of eligibility in any of the qualifying low income assistance programs listed above, should be provided to Cox at the time of application for service. The Lifeline discount will not be established until proof of eligibility has been received by Cox. If the Customer requests installation prior to Cox's receipt of such proof, the service requested will be provided, but without the Lifeline discount. Whenever eligibility documentation is provided subsequent to installation, the Lifeline discount will be provided on a going-forward basis. (N)
5. The use or disclosure of information concerning Cox's Lifeline applicants and Customers is limited solely to purposes directly connected with the administration of the Lifeline Program and will be treated as highly confidential. (N)

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LOCAL EXCHANGE SERVICE

SECTION 6 - Residential Assistance Offerings

6.2 Lifeline Assistance (cont'd)

6.2.1 Eligibility Requirements (cont'd)

6. It is the Lifeline Customer's responsibility to notify Cox if the Customer ceases to be eligible for Lifeline service.
7. Lifeline eligibility will be verified periodically. If after verification a Lifeline Customer is identified as being ineligible, the Company will send the Lifeline Customer a written notice of discontinued eligibility. If no proof of eligibility is furnished to Cox within 30 days, the Customer's Lifeline discount will be discontinued.

(N)

(N)

6.2.2 Rates

If the applicant is a qualified participant, the End User Common Line Charge (EUCLC) associated with the primary residential access line will be waived. **Customers meeting the eligibility requirements herein will receive a discounted rate for one telephone line per household at the principle place of residence. Contact Company Customer Service Representative for details.**

(D/N)

(D/N)

(N)

6.2.3 Additional Regulations

No deposit will be required of a Lifeline Customer if the Customer voluntarily subscribes to Toll Restriction.

If a Customer does not elect Toll Restriction, regular deposit guidelines and regulations will apply.

(N)